




**Department of Energy**  
Washington, D. C. 20585

May 5, 2005

**MEMORANDUM FOR:** Program Office Resource Managers

**FROM:**

Howard G. Borgstrom   
Working Capital Fund Manager

**SUBJECT:**

April Working Capital Fund Billing

This memorandum transmits the April 2005 charges to your program for the Working Capital Fund. This bill is being forwarded to Chief Financial Officer for entering into STARS in time to be recorded for the April, 2005 fiscal accounting month.

This office will be reviewing the reports that are available to our customers in STARS/IDW. We will create new STARS reports, where necessary, to provide our program customers and business managers the kinds of information you rely on to manage your businesses and control costs. If you have special requirements, please let us know.

While STARS/IDW represents the official DOE accounting system for the Fund, our web page provides supplemental information on pricing policies, billing, and the like. We are in the process of conducting a telephone survey of likely users of WCF web page information to determine how we can best meet your needs. We are approximately half way through this survey process. If you or any of your staff want to be contacted in this effort, please notify Bob Emond at 202.586.2354.

**FY 2006/ 2007 Budget Guidance**

By memo dated April 28, 2005 the Fund Manager issued guidance for the FY 2007 Corporate Budget Review. These estimates are based on current Board pricing policies and experience of FY 2005 actual program customer consumption. The estimates provided are intended only as guidance. Since other factors may affect your consumption of WCF goods and services, you may wish to adjust our estimates as necessary to account for planned changes in staffing, anticipated changes in usage, potential organizational realignments, and other factors. The FY 2007 Corporate Budget Review guidance can be found on our Web page at [\(http://www.wcf.doe.gov/\)](http://www.wcf.doe.gov/).

## **Cost and Payment Analysis**

The following tables are attached to assist you with your analysis of actual monthly WCF expenditures:

- Table I** Summarizes costs for the current billing cycle only and provides separate columns for some business lines to distinguish between charges that are assessed monthly and those assessed annually or quarterly.
- Table II** Shows the total to date of all costs billed for the current fiscal year, reflecting cumulative consumption through the current billing cycle.
- Table III** Shows the most current projection of annual costs for each customer and business line based on customer consumption patterns demonstrated this fiscal year.
- Table IV** Compares annualized cost projections (from Table III) to revised FY 2005 estimates provided with the FY 2006 Congressional Budget guidance and to payments authorized year-to-date.

The far right-hand column of Table IV indicates which offices need to make further advances to the Fund in FY 2005, to cover costs being incurred. We urge you to make these advances at the earliest possible date to support the continuing cycle of service to your offices.

## **April Charges Per Business Line**

**Supplies** - The enclosed bill reflects actual usage of supplies for the month of April both as purchased through the various PAPERCLIPS Stores and as ordered through Requisition. We have determined that we may have double-billed one or more customers that have used a purchase card at the store. We are looking into which customers may have been over-billed and expect to make adjustments within FY 2005.

**Mail Services** - The enclosed bill includes charges for outgoing metered mail and express mail incurred during April. The annual charge for mail distribution has already been charged in FY 2005.

**Photocopying** - This bill reflects charges for actual April usage. Per copy rates remain unchanged at 2.8 cents for central and staffed facilities; 1.5 cents for dedicated copiers; 50.0 cents for color copies. Rates for digitalization services are: scan only - \$.20; scan and Optical Character Recognition (OCR) - \$.28; scan, OCR and microfilm - \$.35.

**Printing and Graphics** - The enclosed bill reflects charges for Printing jobs ordered and Federal Register notices published during April. It also includes charges for indirect Graphics support at the rate of one-twelfth the annual assessment, based upon the pro-rata share of total service costs as determined by usage of such service in FY 2004.

**Building Occupancy** – This bill includes charges for non-standard space alterations, third quarter rent charges, utilities, office relocations, and other E&F services requisitioned and performed prior to April 25.

**Desktop** - The enclosed Desktop bill incorporates time and materials charges for service actually used during April in addition to charges for help desk services based on actual usage. Charges for subscription and warranty service are also included at the rate of one-twelfth the annual cost, where applicable.

**Telephones** - The April bill includes actual local and long distance charges for usage incurred during February in addition to cell phones and other electronic device charges assessed for April. Infrastructure charges, based upon the number of phone lines currently assigned to your organization, appear at the rate of one-twelfth the annual estimate.

**Network** - April charges, based upon the number of LAN connections currently assigned to your organization, are included at the rate of one-twelfth the annual estimate. April charges for DOEnet are based on actual infrastructure costs at the respective sites.

**Contract Closeout** – The enclosed bill includes actual charges related to closeout of contracts during the month of April.

**Purchase Card Surveillance** – Full annual FY 2005 purchase card surveillance charges assessed to your organization were billed in December. No further charges will be made this fiscal year.

**Payroll Processing** - Full annual FY 2005 payroll processing charges assessed to your organization were billed in December, and annual charges for Flexible Spending Accounts were billed in February. No further charges will be made this fiscal year.

**Corporate Human Resource Information System (CHRIS)** – Full annual FY 2005 CHRIS charges assessed to your organization were billed in December. No further charges will be made this fiscal year.

**Corporate Training Services (CTS)** – This bill includes April training activity that has not been previously charged to customers.

**Project Management Career Development Program (PMCDP)** – One-half of the annual charges based on the current pricing policy were charged in the March bill. Charges reflect current estimates of projects and training participants. The fund manager intends on calling a working group to evaluate options for changing the pricing policy before assessing the second half of the annual bill.

## **WCF Information Sources, Working Capital Fund Web Page**

You may obtain additional information regarding the WCF by visiting the Working Capital Fund Web Page. Information available on the Web Page includes:

- The 2005 edition of the WCF Guide to Services, Policies and Procedures;
- FY 2005/FY 2006 Budget Projections;
- The monthly summary billing tables with accompanying transmittal memo;
- Announcements of upcoming Board meetings and Board meeting minutes;
- Quarterly Financial Status Reviews;
- An explanatory Overview and historical background of the Fund.

The new Web Page address is: <http://www.wcf.doe.gov>

Please contact Michael Slie (6-5567) if you have questions or comments.

### **Billing Inquiries**

To deal with specific billing issues, we recommend that you contact the following individuals:

<b>BUSINESS LINE</b>	<b>BILLING CONTACT</b>	<b>TELEPHONE</b>
<b>Administrative Services:</b> Building Occupancy Supplies Mail Printing and Graphics Copying	John Harrison	(202) 586-3611
<b>Information Management:</b> Telephones Desktop Services Networking	Ann Warnick Judy Saylor Ann Warnick Judy Saylor	(301) 903-3056 (301) 903-4999 (301) 903-3056 (301) 903-4999
<b>Contract Closeout</b>	Jeff Rubenstein	(202) 287-1516
<b>Payroll Processing</b>	Jerry Odegard	(301) 903-4934
<b>CHRIS</b>	Michael Fraser	(202) 586-1910
<b>Corporate Training Services (CTS)</b> On Line Learning Center (OLC) Training Delivery & Services (TDS)	Tanya Luckett	(202) 287-1655
<b>Project Mgt. Dev. Program (PMCDP)</b>	Wanda Chambers	(202) 586-8114
<b>Billing Process and Policies</b>	Bob Emond	(202) 586-2354

We recommend that you use e-mail to communicate your questions, because that permits better tracking of concerns both by you and by us.

Thank you for your cooperation.

Attachments

## ATTACHMENT 1

## ADDRESS LIST FOR WCF BILLING

<u>PROGRAM</u>	<u>ADDRESSEE</u>	<u>COPY</u>
BCA	B. Gilmore	D. Cavanagh
BPA	R. Seifert	
CI	L. I. Brown	
CN	S. Steffe	C. Karis
DR	C. Iager	
EA	H. Kenchington	
ED	L. Rudnick	
EE	D. Smith	D. Goodman
EH	K. Kelly	C. Kilian
EIA	N. Burnette	
EM	J. Simpson	B. Heffernan
FE	C. Roy	M. Jones
GC	D. Bullington	
HG	R. Tedrow	P. Spencer
IG	J. Fonville-Noels	
IM	A. Warnick	
IN	L. Cain	
LM	M. Owen	M. Kennedy
ME/AB/AS	F. Feiner	
NA	S. Minnick	J. Trainor
NE	N. Miller	L. Soo Hoo
NR	J. Merritt	
OA	L. Gasperow	C. Feldmeyer
PA	L. I. Brown	
PML	M. Livingston	G. Herrera
PI	J. Mathis	S. Rush
RW	P. Golan	D. Levan
SC	B. Swain	J. Kelley
SO	T. Fox	D. Friis
TD	P. Trottier	
WH	M. Dillon	
Office of Budget (ME-30)	J. Luczak	

## WCF BOARD MEMBERS

<u>PROGRAM</u>	<u>ADDRESSEE</u>	<u>PROGRAM</u>	<u>ADDRESSEE</u>
CFO	S. Grant	NE	W. Magwood
CIO	R. Parkes	NA	L. Brooks
EE	D. Garman	SP	G. Podonsky
EH	J. Shaw	PI	K. Harbert
EI	G. Caruso	SC	R. Orbach
EM	C. Anderson	LM	M. Owen
FE	M. Maddox,	GC	E. Fygi, Acting
RW	P. Golan, Acting	PMA	J. Dodd, Acting

**Summary of Current Month Bill - April 2005**  
(WHOLE DOLLARS)

Table IA

BILLING CYCLE	MONTHLY	MONTHLY	ANNUAL		MONTHLY	MONTHLY	MONTHLY		MONTHLY	QUARTERLY	MONTHLY		MONTHLY
ORG CODE	SUPPLY	MAIL	MAIL DISTRIB.	TOTAL MAIL	DEDICATED COPIERS	CENTRAL FACILITIES	DIGITAL	TOTAL COPYING SERVICE	PRINTING & GRAPHICS	BLDG OCCUPANCY	BLDG ALTERATION	TOTAL BUILDING OCCUPANCY	DESKTOP SUPPORT
AB	169	175	0	175	115	62	0	177	9,215	32,839	0	32,839	0
BCA	28	34	0	34	23	0	0	23	-33	23,509	0	23,509	0
BPA	112	95	0	95	0	23	0	23	-16,140	25,923	0	25,923	0
CI	1,148	174	0	174	1,134	0	0	1,134	6,504	121,582	0	121,582	135
CN	2,030	739	0	739	1,159	56	0	1,214	4,508	219,861	0	219,861	0
DR	911	37	0	37	32	36	0	68	5,691	20,930	0	20,930	0
EA	1,719	97	0	97	32	10	0	42	2,304	59,724	0	59,724	877
ED	1,598	703	0	703	611	823	0	1,434	2,644	99,817	0	99,817	158
EE	31,072	10,984	0	10,984	3,712	3,336	11,716	18,764	36,012	976,881	0	976,881	5,036
EH	3,401	2,088	0	2,088	4,357	199	0	4,556	1,457	802,658	0	802,658	1,802
EI	14,527	5,297	0	5,297	1,387	2,581	0	3,968	18,687	1,388,769	0	1,388,769	0
EM	14,562	1,792	0	1,792	6,908	327	14	7,249	10,524	1,008,485	0	1,008,485	3,672
FE	12,069	2,120	0	2,120	4,253	72	0	4,326	23,465	482,131	0	482,131	1,156
GC	6,936	1,553	0	1,553	1,090	1,278	916	3,284	78,403	551,675	0	551,675	0
HG	105	1,074	0	1,074	941	3	0	944	-355	141,496	0	141,496	0
IG	5,152	3,025	0	3,025	387	397	0	783	21,465	272,047	0	272,047	1,631
IM	8,362	1,047	0	1,047	224	294	0	518	3,584	842,741	0	842,741	20,248
IN	6,848	1,383	0	1,383	1,349	362	0	1,711	1,200	425,516	0	425,516	0
LM	1,873	323	0	323	462	1,194	37	1,693	391	83,602	0	83,602	0
ME	41,578	10,962	0	10,962	16,263	3,997	0	20,260	62,136	2,462,606	0	2,462,606	9,604
NA	52,881	5,755	0	5,755	11,632	1,114	0	12,746	106,559	2,985,125	0	2,985,125	9,701
NE	5,194	956	0	956	2,673	793	0	3,466	36,724	349,818	0	349,818	1,396
NR	0	37	0	37	16	0	0	16	-90,023	0	0	0	0
OA	1,542	397	0	397	903	5	0	908	934	141,499	0	141,499	38
PA	1,280	278	0	278	1,117	12,348	0	13,465	1,255	99,119	0	99,119	1,794
PI	5,443	606	0	606	1,951	1,963	1	3,914	2,454	302,176	0	302,176	1,652
RW	1,621	674	0	674	928	50	0	978	1,405	263,476	0	263,476	248
S	2,650	1,062	0	1,062	39	0	0	39	7,856	162,795	0	162,795	453
SC	22,076	4,653	0	4,653	2,330	2,488	0	4,817	19,411	632,457	0	632,457	1,467
SO	14,428	3,724	0	3,724	5,479	4,952	0	10,431	4,794	787,171	0	787,171	12,514
TD	1,052	115	0	115	125	39	0	164	337	77,639	0	77,639	728
WAPA	88	72	0	72	0	0	613	613	24,107	27,607	0	27,607	40
SPRO	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>262,455</b>	<b>62,031</b>	<b>0</b>	<b>62,031</b>	<b>71,632</b>	<b>38,798</b>	<b>13,297</b>	<b>123,727</b>	<b>387,475</b>	<b>15,871,675</b>	<b>0</b>	<b>15,871,675</b>	<b>74,347</b>

**Summary of Current Month Bill - April 2005**  
(WHOLE DOLLARS)

Table IB

BILLING CYCLE	MONTHLY	MONTHLY		MONTHLY	ANNUAL	MONTHLY		MONTHLY	ANNUAL	QUARTERLY	MONTHLY		ANNUAL	ANNUAL	
ORG CODE	PHONE USAGE	TELEPHONE INFRA.	TOTAL PHONE SERVICE	NETWORK	PURCHASE CARD SURVEILLANCE	CONTRACT CLOSEOUT	TOTAL CONTRACT	PAYROLL PROCESS	CHRIS	ONLINE LEARNING CENTER	TRAINING DELIVERY AND SERVICES	TOTAL CORPORATE TRAINING SERVICES	PMCDP	INDIRECT FUND ADMIN.	MONTHLY TOTAL
AB	362	602	964	393	0	0	0	0	0	0	0	0	0	0	43,933
BCA	29	212	242	91	0	0	0	0	0	0	0	0	0	0	23,893
BPA	214	1,699	1,913	2,558	0	0	0	0	0	0	0	0	0	0	14,483
CI	2,167	2,584	4,751	2,875	0	0	0	0	0	0	0	0	0	0	138,303
CN	1,786	6,478	8,264	1,210	0	0	0	0	0	0	100	100	0	0	237,927
DR	70	425	495	363	0	0	0	0	0	0	0	0	0	0	28,495
EA	3,061	956	4,017	1,120	0	0	0	0	0	0	300	300	0	0	70,200
ED	1,033	3,221	4,254	2,996	0	240	240	0	0	0	200	200	0	0	114,042
EE	8,132	28,957	37,089	51,978	0	4,960	4,960	0	0	0	2,200	2,200	0	0	1,174,977
EH	5,922	18,443	24,365	24,480	0	1,360	1,360	0	0	0	1,000	1,000	0	0	867,167
EI	15,437	31,258	46,695	393	0	3,840	3,840	0	0	0	1,000	1,000	0	0	1,483,177
EM	12,344	31,541	43,885	55,980	0	6,000	6,000	0	0	0	2,300	2,300	0	0	1,154,449
FE	9,757	15,222	24,979	33,698	0	5,520	5,520	0	0	0	1,300	1,300	0	0	590,763
GC	2,448	12,001	14,449	7,141	0	240	240	0	0	0	800	800	0	0	664,481
HG	110	1,912	2,022	1,362	0	0	0	0	0	0	0	0	0	0	146,647
IG	1,616	6,337	7,953	5,174	0	0	0	0	0	0	300	300	0	0	317,531
IM	17,553	23,293	40,846	24,269	0	720	720	0	0	0	1,800	1,800	0	0	944,134
IN	57,632	7,540	65,172	212	0	0	0	0	0	0	800	800	0	0	502,842
LM	1,071	1,876	2,948	5,674	0	240	240	0	0	0	900	900	0	0	97,644
ME	15,270	74,446	89,716	75,411	0	3,680	3,680	0	0	0	7,600	7,600	0	0	2,783,553
NA	67,270	78,305	145,575	95,240	0	6,160	6,160	0	0	9,750	2,800	12,550	0	0	3,432,292
NE	6,422	10,478	16,901	13,505	0	0	0	0	0	0	1,300	1,300	-4,000	0	425,259
NR	8,223	319	8,542	605	0	0	0	0	0	0	0	0	0	0	-80,823
OA	1,983	4,991	6,974	4,539	0	0	0	0	0	0	600	600	0	0	157,430
PA	1,966	2,089	4,054	2,027	0	0	0	0	0	0	0	0	0	0	123,273
PI	4,212	7,540	11,752	7,656	0	680	680	0	0	0	700	700	0	0	337,034
RW	5,152	8,142	13,294	7,454	0	0	0	0	0	0	300	300	0	0	289,450
S	1,358	7,151	8,509	4,236	0	0	0	0	0	0	0	0	0	0	187,600
SC	5,969	26,975	32,944	31,506	0	0	0	0	0	0	700	700	0	0	750,031
SO	8,729	34,303	43,032	19,047	0	5,200	5,200	0	0	0	1,300	1,300	0	0	901,641
TD	1,234	1,239	2,473	1,362	0	0	0	0	0	0	0	0	0	0	83,869
WAPA	122	1,203	1,326	19,952	0	0	0	0	0	850	0	850	3,000	0	77,655
SPRO	0	0	0	0	0	0	0	0	0	2,275	0	2,275	0	0	2,275
TOTAL	268,657	451,739	720,395	504,508	0	38,840	38,840	0	0	12,875	28,300	41,175	-1,000	0	18,085,628

**Cumulative Year-to-date Billing - April, 2005**  
(WHOLE DOLLARS)

TABLE IIA

BILLING CYCLE	MONTHLY	MONTHLY	ANNUAL		MONTHLY	MONTHLY	MONTHLY		MONTHLY	QUARTERLY	MONTHLY		MONTHLY
ORG CODE	SUPPLY	MAIL POSTAGE	MAIL DISTRIB.	TOTAL MAIL	DEDICATED COPIERS	CENTRAL FACILITIES	DIGITAL	TOTAL COPYING	PRINTING & GRAPHICS	BUILDING OCCUPANCY	BLDG ALTERATION	TOTAL BUILDING OCCUPANCY	DESKTOP SUPPORT
AB	2,500	1,608	13,267	14,875	801	1,194	1	1,996	29,926	98,518	0	98,518	75
BCA	210	147	0	147	161	0	0	161	471	70,528	0	70,528	0
BPA	515	145	12,580	12,725	0	23	0	23	27,173	77,768	75	77,843	0
CI	8,712	1,061	26,534	27,595	2,985	418	0	3,403	38,997	364,745	255	365,000	1,463
CN	17,233	5,769	13,267	19,036	6,120	1,903	0	8,023	23,478	659,584	400	659,984	188
DR	1,468	172	13,267	13,439	82	399	0	481	6,902	62,791	0	62,791	978
EA	5,447	431	-271	160	1,095	-340	0	754	1,193	199,724	0	199,724	1,034
ED	18,163	3,523	39,801	43,324	1,944	3,954	0	5,898	28,425	299,450	445	299,895	998
EE	176,349	94,103	13,267	107,370	33,145	22,791	44,659	100,595	189,317	2,930,643	5,439	2,936,082	34,830
EH	38,605	30,199	26,534	56,733	22,960	9,061	0	32,020	48,602	2,573,351	11,716	2,585,067	12,929
EI	103,346	46,752	23,767	70,519	11,166	17,534	535	29,235	187,571	4,166,308	6,421	4,172,729	1,358
EM	105,354	11,631	39,801	51,432	55,392	9,298	641	65,331	65,325	3,025,456	1,979	3,027,435	22,782
FE	70,770	16,430	26,534	42,964	18,516	11,029	0	29,546	245,200	1,446,392	2,803	1,449,195	15,513
GC	38,054	4,435	33,168	37,603	5,230	9,082	10,134	24,446	244,163	1,655,026	0	1,655,026	1,790
HG	3,868	3,938	13,267	17,205	4,934	7	0	4,941	25,646	424,488	0	424,488	1,863
IG	30,905	16,571	26,534	43,105	2,306	5,109	8,064	15,479	65,729	816,142	2,306	818,448	6,621
IM	77,491	4,321	53,069	57,390	20,903	8,818	0	29,721	21,728	2,528,224	4,010	2,532,234	159,510
IN	32,626	62,788	13,267	76,055	9,241	414	0	9,655	8,276	1,266,141	2,173,795	3,439,936	0
LM	8,750	2,921	13,267	16,188	7,145	1,699	11,067	19,911	2,770	250,805	30	250,835	2,129
ME	254,516	84,493	311,775	396,268	143,965	74,275	3,397	221,636	329,148	7,387,817	21,214	7,409,031	80,519
NA	311,586	150,165	79,604	229,769	67,734	28,911	0	96,645	221,490	8,955,376	19,863	8,975,239	62,970
NE	39,071	6,891	37,034	43,925	11,262	8,991	0	20,253	63,779	1,049,454	5,990	1,055,444	10,017
NR	0	108	0	108	615	0	0	615	5,569	0	0	0	0
OA	22,134	4,738	13,267	18,005	6,208	686	0	6,894	5,128	424,497	0	424,497	2,375
PA	7,003	5,812	39,801	45,613	13,798	80,907	0	94,705	45,210	297,357	1,096	298,453	5,777
PI	24,780	3,319	13,267	16,586	10,629	11,426	18	22,073	17,908	906,529	175	906,704	10,223
RW	32,017	5,450	13,267	18,717	7,785	1,419	0	9,204	17,317	790,428	470	790,898	3,896
S	17,753	7,662	13,267	20,929	17,853	488	0	18,341	43,657	488,384	40	488,424	2,420
SC	135,278	46,827	26,534	73,361	11,304	30,105	2,571	43,980	148,974	1,897,371	385	1,897,756	3,518
SO	95,687	24,878	39,801	64,679	36,834	23,978	0	60,812	50,720	2,361,514	99,629	2,461,144	77,002
TD	4,664	1,485	26,805	28,290	320	780	0	1,099	6,849	154,062	11,974	166,036	2,024
WAPA	708	147	12,567	12,714	0	0	676	676	33,107	82,820	0	82,820	222
FO	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	1,685,566	648,920	1,027,909	1,676,829	532,433	364,358	81,763	978,553	2,249,748	47,711,694	2,370,509	50,082,203	525,022

Note: 'ME includes charges for WH (White House Task Force)



**Cumulative Year-to-date Billing - April, 2005**  
(WHOLE DOLLARS)

TABLE IIB

BILLING CYCLE	MONTHLY	MONTHLY		MONTHLY	MONTHLY	MONTHLY		ANNUAL	ANNUAL	QUARTERLY	QUARTERLY		MONTHLY	ANNUAL	
ORG CODE	PHONE USAGE	PHONE INFRA.	TOTAL PHONE SERVICE	NETWORK	CONTRACT PCS	CONTRACT CLOSEOUT	TOTAL CONTRACT	CHRIS	PAYROLL PROCESS	CTS/OLC	CTS/TDS	TOTAL CTS	PMCDP	INDIRECT FUND ADMIN.	YEAR TO DATE
AB	1,376	4,165	5,541	2,651	0	0	0	805	795	0	0	0	0	0	157,682
BCA	150	1,470	1,620	612	0	0	0	604	529	0	100	100	0	0	74,980
BPA	480	5,880	6,360	8,803	0	0	0	0	0	5,886	0	5,886	0	0	139,327
CI	15,606	18,441	34,047	19,543	0	0	0	4,832	4,320	0	0	0	0	0	507,912
CN	8,802	44,833	53,635	8,156	0	960	960	5,436	4,759	0	400	400	1,000	0	802,287
DR	270	2,940	3,210	2,447	0	0	0	805	795	0	0	0	0	0	93,317
EA	14,172	-4,230	9,942	2,163	0	0	0	492	0	0	300	300	0	0	221,210
ED	5,427	22,398	27,825	20,127	0	2,320	2,320	6,241	5,734	0	600	600	0	0	459,550
EE	37,354	199,807	237,162	354,475	17,018	30,840	47,858	101,665	99,534	736	3,500	4,236	9,000	0	4,398,471
EH	37,499	165,670	203,169	196,832	0	7,680	7,680	40,465	40,755	7,696	2,700	10,396	4,000	0	3,277,254
EI	72,107	217,166	289,273	2,651	0	61,360	61,360	73,280	69,674	5,341	27,996	33,337	4,000	0	5,098,331
EM	73,125	217,801	290,926	383,868	60,573	19,560	80,133	278,825	269,793	37,779	6,100	43,879	239,000	0	4,924,082
FE	49,575	105,204	154,779	232,078	11,512	76,920	88,432	187,024	176,706	5,232	6,200	11,432	10,000	0	2,713,638
GC	14,049	83,576	97,625	48,002	0	720	720	30,198	30,353	3,119	1,100	4,219	0	0	2,212,199
HG	512	12,917	13,430	9,059	0	0	0	5,234	5,198	109	200	309	0	0	511,241
IG	6,245	43,299	49,544	33,298	0	1,920	1,920	52,141	49,903	7,085	2,900	9,985	0	0	1,177,078
IM	102,948	163,381	266,329	161,902	0	11,920	11,920	21,944	19,753	1,635	6,400	8,035	0	0	3,367,957
IN	270,718	45,823	316,542	1,427	0	0	0	10,670	9,522	1,308	1,300	2,608	0	0	3,907,318
LM	3,507	12,916	16,424	38,433	0	1,440	1,440	14,696	13,858	109	2,100	2,209	2,000	0	389,642
ME	82,220	517,657	599,878	510,981	25,724	38,000	63,724	123,810	115,502	9,810	258,240	268,050	0	0	10,373,065
NA	363,094	511,368	874,462	729,150	36,294	42,360	78,654	424,578	392,839	21,631	9,500	31,131	110,000	0	12,538,514
NE	39,565	72,275	111,840	90,342	26,834	6,600	33,434	82,943	83,445	2,398	1,700	4,098	204,790	0	1,843,380
NR	42,554	2,567	45,121	3,549	0	0	0	36,237	34,702	0	0	0	0	0	125,902
OA	14,394	34,716	49,110	30,525	0	0	0	9,462	8,285	0	900	900	0	0	577,314
PA	11,500	17,245	28,745	13,052	0	0	0	5,033	4,677	0	0	0	0	0	548,269
PI	20,777	52,249	73,027	51,120	0	13,320	13,320	18,119	16,854	545	1,100	1,645	0	0	1,172,358
RW	24,601	56,487	81,087	50,135	0	480	480	35,835	32,996	0	900	900	17,000	0	1,090,481
S	15,405	48,273	63,678	27,153	0	0	0	6,040	5,378	0	0	0	0	0	693,773
SC	26,259	188,185	214,443	212,238	29,321	10,640	39,961	227,891	217,458	4,033	5,300	9,333	48,000	0	3,272,192
SO	42,844	258,947	301,791	126,632	0	8,240	8,240	39,861	38,252	22,752	4,600	27,352	3,000	0	3,355,171
TD	9,318	18,685	28,003	12,644	0	1,360	1,360	6,554	6,802	0	0	0	2,000	0	266,327
WAPA	227	4,165	4,392	69,022	25,224	0	25,224	318,283	297,164	3,684	0	3,684	3,000	0	851,015
FO	0	0	0	0	17,800	0	17,800	0	0	2,602	100	2,702	0	0	20,502
TOTAL	1,406,682	3,146,278	4,552,959	3,453,070	250,300	336,640	586,940	2,170,000	2,056,335	143,490	344,236	487,727	656,790	0	71,161,743

**PROJECTED CUSTOMER COSTS FY 2005**  
(Dollars in Thousands)

TABLE III

ORG CODE	SUPPLY	MAIL	COPYING	PRINTING & GRAPHICS	BUILDING OCCUPANCY	DESKTOP SUPPORT	PHONE SERVICE	NETWORK	PROCUREMENT MANAGEMENT	CHRIS	PAYROLL PROCESS	CORP TRAINING SERVICES	PMCDP	INDIRECT FUND ADMIN.	Subtotal By Office
AB	4	16	3	51	131	0	10	5	0	1	1	0	0	0	223
BCA	0	0	0	1	94	0	3	1	0	1	1	0	0	0	101
BPA	1	13	0	47	104	0	11	15	0	0	0	6	0	0	196
CI	15	28	6	67	487	3	69	34	0	5	4	0	0	0	717
CN	30	23	14	40	880	0	98	14	2	5	5	1	2	0	1,114
DR	3	14	1	12	84	2	6	4	0	1	1	0	0	0	126
EA	9	0	1	2	280	2	27	4	7	0	0	1	0	0	333
ED	31	46	10	49	400	2	51	35	5	6	6	1	0	0	641
EE	302	175	172	325	3,913	60	432	608	91	102	100	7	18	0	6,303
EH	66	78	55	83	3,222	22	374	337	14	40	41	12	8	0	4,354
EI	177	104	50	322	5,561	2	545	5	387	73	70	53	8	0	7,358
EM	181	60	112	112	4,036	39	549	658	100	279	270	48	478	0	6,921
FE	121	55	51	420	1,931	27	299	398	51	187	177	16	20	0	3,752
GC	65	41	42	419	2,207	3	177	82	1	30	30	5	0	0	3,102
HG	7	20	8	44	566	3	23	16	0	5	5	0	0	0	698
IG	53	55	27	113	1,090	11	89	57	3	52	50	12	0	0	1,612
IM	133	60	51	37	3,375	273	527	278	19	22	20	13	31	0	4,839
IN	56	121	17	14	3,800	0	728	2	0	11	10	4	0	0	4,762
LM	15	18	34	5	334	4	31	66	2	15	14	4	4	0	545
ME	436	457	380	564	9,872	138	1,085	876	92	124	116	453	31	120	14,742
NA	534	337	166	380	11,960	108	1,748	1,250	132	425	393	38	220	0	17,691
NE	67	49	35	109	1,405	17	219	155	43	83	83	5	205	0	2,475
NR	0	0	1	10	0	0	107	6	0	36	35	0	0	0	194
OA	38	21	12	9	566	4	94	52	0	9	8	2	0	0	816
PA	12	50	162	78	398	10	57	22	1	5	5	0	0	0	799
PI	42	19	38	31	1,209	18	139	88	22	18	17	2	0	0	1,643
RW	55	23	16	30	1,054	7	156	86	6	36	33	2	34	0	1,536
S	30	26	31	75	651	4	120	47	0	6	5	0	0	0	996
SC	232	107	75	255	2,530	6	386	364	35	228	217	13	96	0	4,545
SO	164	82	104	87	3,248	132	547	217	23	40	38	31	6	0	4,720
TD	8	29	2	12	263	3	54	22	0	7	7	0	4	0	411
WAPA	1	13	1	57	110	0	8	118	25	318	297	4	6	0	959
FO	0	0	0	0	0	0	0	0	18	0	0	3	0	0	21
TOTAL	2,890	2,140	1,678	3,857	65,763	900	8,770	5,920	1,078	2,170	2,056	734	1,171	120	99,245

**Comparison As of April 2005**  
**Annualized Costs to Budget Estimates and Payments**

TABLE IV

		Benchmarks		Comparisons		
ORG CODE	Total Annualized Costs	FY 2005 Estimate (FY 2006 Cong. Budget, Jan 2005)	Payments Advanced	Annual Projected VS Revised Budget (\$)	Annual Projected VS Revised Budget (%)	Payments VS Annual Projected (\$)
AB	\$ 223	\$ 230	\$ 258	\$ (7)	-3%	\$ 35
BCA	101	101	110	0	0%	9
BPA	196	178	N/A	18	10%	N/A
CI	717	670	589	46	7%	-128
CN	1,114	1,147	1,247	-33	-3%	134
DR	126	108	113	18	17%	-12
ED	641	763	839	-122	-16%	198
EE	6,303	6,309	6,292	-6	0%	-11
EH	4,354	4,229	6,429	124	3%	2,075
EI	7,358	7,591	8,415	-234	-3%	1,057
EM	6,921	6,830	4,669	90	1%	-2,251
FE	3,752	3,626	3,407	127	3%	-345
GC	3,102	2,818	2,965	284	10%	-137
HG	698	737	702	-39	-5%	4
IG	1,612	1,568	1,587	44	3%	-25
IM	4,839	4,611	4,755	228	5%	-84
IN	4,762	2,762	5,211	2,000	72%	449
LM	545	580	578	-35	-6%	33
ME	14,742	14,615	16,811	127	1%	2,069
NA	17,691	17,338	17,057	352	2%	-634
NE	2,475	2,153	2,249	323	15%	-226
NR	194	167	648	27	16%	454
OA	816	797	816	19	2%	1
PA	799	966	690	-167	-17%	-109
PI	1,643	1,714	1,500	-71	-4%	-143
RW	1,536	1,611	1,660	-75	-5%	124
S	996	1,022	1,053	-26	-3%	57
SC	4,545	4,658	4,877	-113	-2%	332
SO	4,720	4,930	4,172	-211	-4%	-547
TD	744	805	860	-61	-8%	115
WAPA	959	965	N/A	-6	-1%	N/A
FO	21	7	N/A	14	194%	N/A
TOTAL	\$ 99,245	\$ 96,609	\$ 100,562	\$ 2,636	3%	\$ 1,317